

## REMOTE OUT-OF-BOX EXPERIENCE

### ABSTRACT

The present invention is directed to a system, and method for remotely determining a user's out-of-box experience with a information handling system or a software program. The present invention discloses providing an information handling system with the capability of detecting data relating to how the user interacts with the information handling system during initialization. User interaction data may include detecting occurrence of event, time intervals, installation of devices. Data may then be compiled and uploaded over a network, such as the Internet to a remote information handling system or web site.

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